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# Tap Secrets: The Manila Water Story

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## Author(s)

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## Description / Abstract

Tap Secrets is a flagship publication of Manila Water, in partnership with ADB, that reveals how change management was adopted by the company to transform the water utility into a world-class service provider.

In this book, Manila Water tells its story—the story of a water utility’s amazing transformation that is anchored on tapping the unlimited potential of important yet often underappreciated corporate resources. This is the secret of Manila Water’s success. Within each and every employee's story, when told collectively, is Manila Water's secret told.

## Publication year

2014

## Country

Philippines (the)

## Region

Asia

## Publisher

Asian Development Bank - ADB Manila Water Company

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Tool

## **Private sector water service providers**

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