



**RESOURCE**

# Obstacles and Solutions on the Ladder of Citizen Participation: a Systematic Review

|

**Author(s)**

Ianniello, Mario Iacuzzi, Silvia Fedele, Paolo Brusati, Luca

**Description / Abstract**

This article presents a systematic review of the English-language empirical literature about citizen participation to identify the obstacles to its implementation and the most successful ways to address them. Three sets of variables seem to impact effectiveness: contextual factors, including information asymmetries and public officials' attitude; organizational arrangements, including community representation criteria and process design; and process management patterns, including group dynamics and collaboration quality. Two recommendations stem from our analysis: internalize decisions in organizational procedures, and establish ongoing interactions between government bodies and their stakeholders. We conclude that half-hearted engagement is unlikely to lead to successful citizen participation.

**Publication year**

2019

**Publisher**

Public Management Review

**Keywords**

Types of Participation Civil Society Organisations (CSOs)

**Thematic Tagging**

Gender Youth

Language English

[View resource](#)

**Related IWRM Tools**



Tool

## **Civil Society Organisations**

B3.03

---

**Source** <https://iwrmaactionhub.org/resource/obstacles-and-solutions-ladder-citizen-participation-systematic-review>  
**URL:**