



**RESOURCE**

# Improving Transparency, Integrity, and Accountability in Water Supply and Sanitation

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**Description / Abstract**

This volume will serve as a useful tool for those who wish to diagnose, analyze, and take action against systemic corruption in the water and sanitation sectors. On a global scale, more than 1 billion people live without access to safe, potable water, in part because of poor governance and corruption. Illegal connections and substantial losses caused by deferred maintenance have eroded the revenues of water utilities, leading to a downward spiral in performance. Embezzlement of funds, bribes for access to illegal water connections, manipulation of meter counters, and collusion in public contracts add to the litany of corrupt practices. This manual will serve as a practical guide for governments, civil society organizations, and citizens themselves in their quest for a model of service provision that responds to the pressing needs of people in the developing world.

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